WINDOW FILM

ULTRAFIT VIVID SERIES & MAX BLUE 70

• WARRANTY

VIVID SERIES	MAX BLUE 70
Lifetime Warranty	Lifetime Warranty

This Warranty is valid from the date of original installation.

• INTRODUCTION

Thank you for choosing ULTRAFIT Vivid Series/ MAX BLUE 70 from ULTRAFIT as your personal Window Film for your automobile. ULTRAFIT Window Film is engineered using premium Nano Ceramic and Nano Carbon technologies to deliver outstanding durability, high visibility through low haze and exceptional optical clarity, superior heat-shrinking characteristics for easier installation, a deep and luxurious black appearance, and excellent heat rejection performance.

ULTRAFIT Window Film is manufactured under strict quality control standards and has earned recognition for its performance and quality in markets around the world. This warranty document is provided to outline the warranty coverage, terms, conditions, and limitations applicable to ULTRAFIT Vivid Series and MAX BLUE 70 products.

Please go over the entire Warranty carefully to understand your coverage as well as your rights and duties as a customer in respect to the Warranty. If you have any questions or concerns about our product, please email us at **info@ultrafitprotection.com** and we will gladly assist you right away.

ULTRAFIT Vivid Series/MAX BLUE 70's Warranty is non-transferable and will only cover films that are purchased directly from ULTRAFIT or an authorized distributor/dealer.

Authorized ULTRAFIT installers can be found at:
https://www.ultrafitprotection.com/en/etc/installer_locator.php

Some installers may offer additional warranties or remedies beyond the Limited Warranty provided by ULTRAFIT on their own behalf. Such additional warranties or remedies are the sole responsibility of the installer, and ULTRAFIT is not liable for or bound by any extended or modified warranties offered independently by installers.

• CLAIM FILING PROCEDURE

To file a warranty claim, the customer must first contact the authorized ULTRAFIT installer responsible for installing the Window Film.

Claims are processed through ULTRAFITCare. ULTRAFITCare is our online system developed specifically to handle warranty follow-up and claims. Claims must be filed within 15 days of noticing the defect to ensure the Warranty remains valid.

• A/S HANDLING STANDARDS

All claims will be reviewed comprehensively in accordance with ULTRAFIT quality standards.

Physical inspection, photographs, proof of purchase, installation records, product details, maintenance records, or additional documentation may be required if necessary.

Compensation under this Warranty is limited to the product film only. Labor, removal, reinstallation, transportation, indirect damages, consequential damages, and other costs are not covered unless otherwise required by applicable law.

• COVERAGE

The following is a list of defects that are covered if they are due to manufacturing issues. This Warranty's conditions will only be applicable if the products were sold and installed on an appropriate automotive glass surface by an authorized dealer.

Our Warranty is only provided to independent Window Film dealers who have purchased the products from ULTRAFIT or an ULTRAFIT distributor.

• INCLUDED

- ☑ **Discoloration :** The film is discolored, altering the color of the window. This includes purpling issues.
- ☑ **Staining :** The film arrives with marks of foreign substances or residues that do not come off prior to the installation.
- ☑ **Cracking :** The film has rips or holes that are noticeably affecting its overall performance.
- ☑ **Bubbling :** The film has air bubbles or pinholes.
- ☑ **Delamination :** The film's layers are coming off.
- ☑ **Improper Film Securing :** In cases where tunneling occurs due to improper film securing, or indentation marks are found upon receipt of the film.
  ※ Upon receipt, the film must be inspected to verify its condition.
  If any issues are identified, the point of purchase must be contacted immediately.
- ☑ **Peeling :** Lifting or separation of the film from the surface, which may occur at the edges, corners, or across the film. This results in a visible gap or detachment between the film and the window.

• NOT INCLUDED

- ☒ **Improper installation or installation by a non-certified installer.**
- ☒ **Unreasonable or unintended use of the product.**
- ☒ **Non-compliance with the Company's guide or instructions.**
- ☒ **Damage to the window caused by the removal of the Window Film.**
- ☒ **Accidents, collisions.**
- ☒ **Customer Damage :** Damage from strong solvents or chemicals, manually peeling or scratching the film, intentional damage.
- ☒ **Other Parties :** Any damage caused by third parties, intentional or not.
- ☒ **Contamination :** Damage caused by water spots, mineral deposits, hard water staining, and other environmental causes that occurs during normal use after the installation is not considered a product defect and is excluded from warranty coverage.
- ☒ **Glass Breakage.**

• LEGAL COMPLIANCE

It is the vehicle owner's responsibility to verify whether the installation of Window Films is legally permitted. ULTRAFIT is not responsible for any issues resulting from an illegal installation, and the Warranty will be void in such cases.

• LIMITATIONS

No agent, representative, installer, dealer or employee has the authority to alter, extend, modify, or increase the obligations or limitations of this Limited Warranty.

• CARE INSTRUCTIONS

To keep your Window Film looking its best over time,
follow these proper care guidelines:

- After film installation, wait one week before cleaning your window or Window Film. This will help the adhesive fully bond with the glass to avoid peeling effects.
- Always try to use fresh, soft materials to wipe or wash your windows.
- Do not use any type of solution that contains abrasive ingredients.
- Avoid using sharp brushes, sponges or any type of material that has an abrasive surface as it could damage the surface of the film.
- Normal, every-day cleaning solutions can be used to clean the windows without any problems.

GERMAN CERT ISO 9001:2015 GERMAN CERT ISO 14001:2015 IAS ACCREDITED SGS