PPF LIMITED WARRANTY

CLEAR PPF	STYLE PPF	HEADLIGHT PPF
10 Years	10 Years	7 Years

*In case the film is installed in a marine environment the warranty period will be reduced by 20%.

Introduction

Thank you for choosing **ULTRAFIT XP SERIES** from INOGROW as your vehicle's Paint Protection Film. With **ULTRAFIT XP SERIES**, you will be getting top-notch features that have been tested and proven in the field. We believe that customer satisfaction is one of the main benchmarks for success in any business. Therefore, to avoid any confusion, everything you need to know will be laid out clearly for y our convenience.
ULTRAFIT XP SERIES's warranty is non-transferable and will only warrant films that are purchased directly from INOGROW or and authorized distributor/dealer to be free from manufacture defects from the date of purchase. For prompt warranty service, please notify the installer company that performed the film installation providing evidence of the installation and description of the claim.

Coverage

The warranty applies to products that have been professionally installed, stored and handled following INOGROW's recommendations. It is imperative that any defects or issues on the film are discovered pre-installation. It's the installer's responsibility to inspect the film thoroughly and if any manufacture defect is detected, not to install it. In case of defective product, the warranty will cover the value of the material only and no additional costs. INOGROW will be exclusively responsible for determining legitimacy of all claims and reserves the right to rebuff claims that does not meet the criteria listed below.

Included (Pre-Installation)

Discoloration : The film has discoloration, which would impact the color appearance of the vehicle when applied.

Staining : The film arrives with marks of foreign substances or residues that don't come off.

Cracking : The film has rips or holes that are noticeable affecting the overall performance of the film.

Blistering : The film arrives with air bubbles or pinholes from improper handling.

Delaminating : The film has layers that are coming off prior to installation.

Improper Fixation of the Core : Tunneling of cap sheets and pressure marks discovered on the film.

Not Included (Post-Installation)

Installation Bubbles or Mis-alignment : There are noticeable bubbles on the film right after it was installed on the vehicle or appear with the course of time. These are caused during the installation process and are not a defect of the film itself. Improper installation, as the installer not using the adhesive property completely, causes the film to move as time goes by.

Normal Wear and Tear : Damages caused by gravel, rocks, or debris will naturally have a wear and tear effect on the film. The films are designed to withstand these types of things so your automobile's paint surface is protected. After time, like all products today, the level of performance will slowly decline as the product gets older. The films are the best quality, but that doesn't mean they are invincible. However, the film's durability is unquestioned and will do its job for many years.

Accidents, Collisions : Damage to the film caused by an accident or collision will not be warranted.

Customer Damage : Pressure washer accidents, buffer accidents, damage from strong solvents or manually peeling or scratching the films will not be warranted.

Other Parties : Any damage to the film caused by third parties such as auto body shops. Service shops, etc. will not be warranted.

Care Instructions

Most issues that arise after installation can all be prevented with proper care of your automobile. As long as the care recommendations are followed, you will be able to maintain your PPF in great condition.

- After film Installation, wait one week before washing or waxing your automobile to help ensure proper adhesion build of the film has been achieved
- Use waxes that does not contain dyes, abrasive polishes or rubbing compounds.
- Regularly wash your car to get rid of any foreign substances (bug splatter, bird droppings) and dust to prevent staining

Conclusion

We at INOGROW hope that the information provided about our warranty is clear and easy to follow. All our products are developed and produced following high quality standards and take warranty and customer feedback seriously. We will continue to do our best to better inform you and research ideas and concepts that can further help you in the future. If you have any questions or concerns about our product, please contact your film installer company or email us at info@ultrafitprotection.com and we will gladly assist you right away.